

EMERGENCY PROCEDURES

- Our office hours are from Monday to Friday 9am to 5pm (Fri 9am to 4:30pm)
- In the case of a medical, fire, or other emergency situation that could involve immediate danger to you or someone surrounding you always call 911. For non-emergency criminal activities such as public urination, smoking in public areas of the building, alcoholic consumption in public areas, graffiti, vandalism, etc., call the local precinct (718) 784-5411. If it is a maintenance emergency issue that requires immediate attention please call the office at (718) 729- 7575 (24 hours).
- Maintenance emergency issue is an issue that is dangerous, hazardous, or if not addressed immediately could cause damage to the property or your personal well-being such as no heat in the winter, no hot water, flooding, and gas leak.
- Non-emergency items will be handled by our office on the following business day.